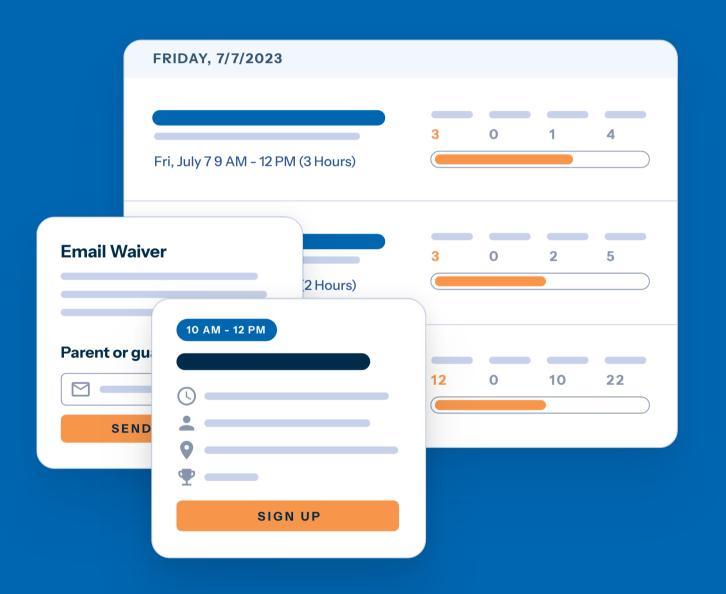




# What is VolunteerHub?

Managing volunteers manually can result in lost hours, scheduling conflicts, and volunteer disengagement. Habitat for Humanity affiliates who use VolunteerHub have significantly reduced administrative workload while increasing volunteer participation. Our cloud-based solution automates recruiting, scheduling, and tracking—helping you focus on your mission, not spreadsheets.

Since 1996, VolunteerHub has been a leading volunteer management solution, helping thousands of nonprofits better recruit, engage, and manage volunteers.

















# VolunteerHub was built to solve real-world volunteer management challenges.

VolunteerHub was built from real-world volunteer management challenges. Originally developed to support the University of Michigan's Habitat for Humanity chapter, our solution has evolved to address the core issues nonprofits face today—engagement, scheduling, retention, and reporting. With 25+ years of proven results, we help affiliates nationwide optimize their volunteer programs and maximize impact.













# **Habitats Love VolunteerHub**





Director of Engagement

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If you're not using VolunteerHub, you're missing out. We used to track volunteer data in spreadsheets and Word documents—it felt like the dinosaur era. VolunteerHub changed everything.



### **Mimi Mitchell**

Director of Community/Volunteer Engagement

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At a recent Habitat for Humanity conference, I was asked about the best volunteer management solution. Without hesitation, I said VolunteerHub—it's userfriendly, has outstanding support, and offers industry-leading features.

**Listen to Client Interviews** 



#### **Liz Salter**

Director of Community and Donor Engagement

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I did research and found that VolunteerHub provided the functionality to take our program to the next level. The integration with Salesforce was the icing on the cake.











# COMMON CHALLENGES FOR HABITAT AFFILIATES MANAGING VOLUNTEERS

## **Volunteer Scheduling & Coordination**

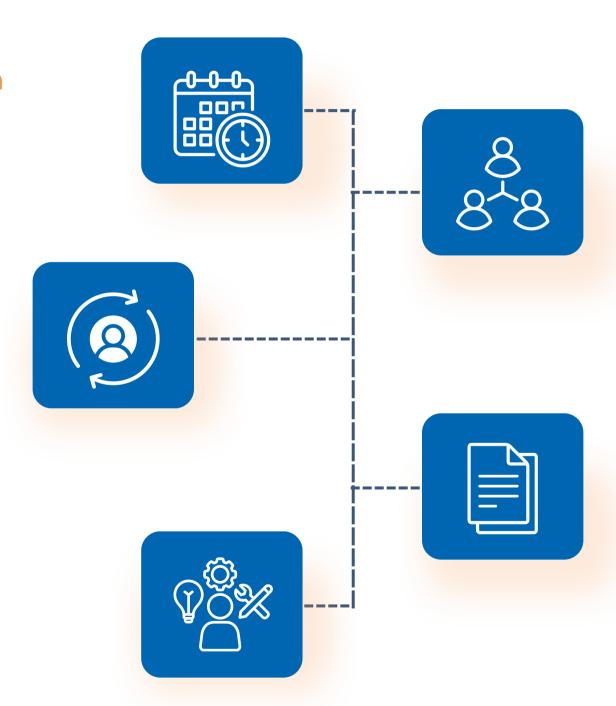
Managing many volunteers across multiple build sites and shifts is complex, requiring careful coordination to ensure each shift has the right number of volunteers with the necessary skills.

## **Retention & Engagement**

Keeping volunteers engaged beyond a single build day or opportunity within a ReStore is challenging, requiring strategic efforts to encourage repeat participation and convert one-time volunteers into long-term supporters.

### **Recruiting Skilled Volunteers**

While many volunteers are eager to help, finding and retaining skilled trades people, such as electricians and plumbers, can be a significant challenge for affiliates.



## **Managing Group & Corporate Volunteers**

Coordinating logistics for corporate and community groups can be challenging, requiring careful planning to ensure meaningful engagement without overwhelming staff while also creating opportunities to convert group volunteers into long-term corporate partners.

## **Tracking Sweat Equity**

VolunteerHub makes it easy for Habitat for Humanity chapters to track sweat equity by allowing volunteers to indicate when they are donating hours on behalf of a future homeowner. Chapters can collect the homeowner's name, automatically associate hours, and generate detailed reports in just a few clicks. (Learn More)











# VolunteerHub Can Help Solve Common Program Constraints

Managing volunteers should be seamless, but without the right system, nonprofits face last-minute no-shows, scheduling conflicts, and disengaged volunteers. VolunteerHub eliminates these challenges by automating recruitment, scheduling, and communication—reducing administrative workload and increasing engagement. With real-time reporting, automated workflows, and corporate group management, affiliates spend less time on logistics and more time building homes and communities.





On average, volunteer managers save 60 hours a month with VolunteerHub—more time to focus on impact, not admin work.









# Purpose-Built Features for Habitat for Humanity Affiliates

#### **CRM INTEGRATION**

VolunteerHub integrates directly with your donor management system, including all Blackbaud CRMs and Salesforce, ensuring your volunteer and donor data work together effortlessly.

#### **KIOSK FOR RESTORE**

Long check-in lines and manual processes slow down volunteers and staff. VolunteerHub's virtual kiosk streamlines check-ins with self-service and contactless options—perfect for busy ReStore locations.

#### **USER GROUPS**

Quickly sort volunteers into specialized groups—electricians, landscapers, HVAC technicians, and more—ensuring the right skills are matched with the right projects.

#### **UNLIMITED ADMINS**

Volunteer coordination shouldn't be limited. With unlimited admin access, your entire team—staff, site supervisors, and volunteer coordinators—can seamlessly manage build sites and ReStore programs.

#### **UNLIMITED LANDING PAGES**

Confusing sign-ups lead to missed shifts. VolunteerHub lets you create branded, custom landing pages for build projects, ReStore shifts, groups, and events—making volunteer scheduling seamless, personalized, and organized.

#### **ONSITE FOR CONSTRUCTION**

Volunteer management shouldn't stop at the job site. With OnSite, your team can coordinate volunteers in real time from any device—no app required.

#### **ACCESS FROM ANYWHERE**

Whether you're in the office, at a construction site, or in a ReStore, VolunteerHub is fully optimized for desktop and mobile, ensuring you can manage volunteers anytime, anywhere.

#### INTELLIGENT DEDUPLICATION

Duplicate records waste time and create confusion. VolunteerHub's smart deduplication feature automatically cleans up your data with a simple point-and-click process.

#### **REWARDS AND RECOGNITION**

Keeping volunteers engaged longterm is a challenge. VolunteerHub helps boost participation with built-in competition and incentive features.



# Connect VolunteerHub with Hundreds of Applications via Native Integrations and Zapier Automation

## **Native Integrations**

blackbaud







































Classy

**Zapier** 











**?** Pledge







+ Hundreds More











# Speak to Our Sales Team

See how VolunteerHub simplifies volunteer management with online registration, automated scheduling, and in-depth reporting. Let our team show you how it saves time and boosts engagement—all in an easy-to-use platform.

Schedule a Conversation





